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| **BOBBY MATTHIS**  CREDIT UNION LEADER | |  |  | | --- | --- | |  | GET IN TOUCH: | |  | ***Mobile***  **(303) 900-2622** | |  | ***Email***  **bobby@matth.is** | |  | ***LinkedIn***  **https://www.linkedin.com/in/bobbymatthis** | |
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| |  |  |  |  |  | | --- | --- | --- | --- | --- | | **+** | | **EMPLOYMENT** | | | |  |  | | 2009 - Present | **Westerra Credit Union**  *Assets: $1.5B+, 100k+ Members*  **Vice President of Performance Improvement and Quality Assurance**  Officer Leadership, supporting business process management (BPM) methodology, governance, and execution.  Previous Positions Held:  V.P. of I.T. Development and B.I.,  V.P. of I.T., Director of I.T. Operations & Security, Manager of Development | | |  |  | | 2000 - 2009 | **Jeffco Credit Union**  *Assets: $160M+, 20k+ Members*  **Vice President of  Information Technology**  Senior Leadership, representing technology, core, & critical apps.  Overall Team: 3 Professionals.  Previous Positions Held:  Director of Information Technology,  IT Specialist | |  |  |  |  |  |  | | --- | --- | --- | --- | --- | | **+** | | **EDUCATION** | | | |  |  | | 2012 - 2016 | **Business – IT Management, B.S.**  **Western Governors University**  *Completed January 2016* | | |  |  | | 2017 - Current | **MBA – IT Management**  **Western Governors University**  *Current Student, Planned Completion 2019* | |  |  |  |  |  |  | | --- | --- | --- | --- | --- | | **+** | | **CERTIFICATIONS** | | | |  |  | | CUES | **Certified Senior Executive (CSE)** | | |  |  | | CompTIA | **Security+, Project+, Linux+** | | |  |  | | Linux | **Linux Found. (LFCS), LPI LPIC-1, CLA** | | |  |  | | Programming | **Zend Certified Engineer, Symitar PO3** | | | |  |  |  |  | | --- | --- | --- | --- | | **+** | | **SUMMARY** | | |  |  | | A creative and results oriented leader with 20 years of technical and management experience. A fervent advocate and champion for collaboration and continual improvement. Directs and inspires teams as a servant leader with contagious optimism. Seeks to empower and enable people through the strategically aligned use of technology and data analysis. |  |  |  |  |  |  | | --- | --- | --- | --- | --- | | **+** | | **PROFESSIONAL SKILLS** | | | |  |  | | **Strategic** | Action Plans, Proposals, Leadership Development | | |  |  | | **Management** | Performance, People, Programs, Policies, Problems, Change, Risk, Vendors | | |  |  | | **Personal** | Creative, Analytical,  Imaginative, Intuitive,  Resourceful, Empathetic,  Emotional Intelligence | | |  |  | | **Collaboration** | CUNA Technology Council: Committees: Speed Rounds, Member Resources, Mbrshp. | |  |  |  |  |  |  | | --- | --- | --- | --- | --- | | **+** | | **TECHNICAL SKILLS** | | | |  |  | |  | |  |  |  | | --- | --- | --- | | *Average* | *Good* | *Excellent* | | |  |  | | Program Mgmt. |  | |  |  | | Process Improve. |  | |  |  | | Automation |  | |  |  | |  |  | |  |  | | Programming/Dev |  | |  |  | | Business Intel. |  | |  |  | | Databases |  | |  |  | | Digital Channels |  | |  |  | |  |  | |  |  | | Security |  | |  |  | | Disaster Recovery |  | |





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| |  |  |  |  | | --- | --- | --- | --- | | **+** | | **KEY CAREER ACCOMPLISHMENTS** | | |  |  | | * Innovative Solutions   + Designed and enhanced custom APIs to improve data integration and expand interface possibilities. Allowed for modern interface design, evolving our abilities to supply responsive elements instead of static or those with minimal functionality.   + Designed and enhanced a centralized communication hub, enabling improved social and engagement aspects. Designed as a social platform that encourages staff interactions including comments and likes, ensuring collaborative understanding and awareness of strategies and initiatives. Design elements also encourage celebration including electronic thank you notes, staff events, and special focus on milestone anniversaries. * Established a Credit Union Data Warehouse   + Centralized data from multiple sources, targeting sole source of truth for data on the Microsoft SQL stack.   + Designed the core system extracts, supported ETL processes and SSIS packages for data integration.   + Supported and/or enabled over 100 production reports, including Financial Reporting, Measurements of Success, & Incentives.   + Established a Business Intelligence Group to provide reporting solutions, analytics, forecasts and insights. * Established Critical Task Automation   + Automated over 100 weekly hours of what was manual IT or Business Specialist activities including periodic, demand and reoccurring tasks. Created a supplemental custom reporting tool that monitors and alerts based on automation performance, allowing for more confidence in ‘auto-pilot’.   + Developed ‘web script robot automation’ solutions simulating user interactivity for browser interfaces that did not support automation, fully automating daily tasks that were previously manually completed. * Served the CUNA Technology Council   + Former Executive Committee Member – 3 Years (2014 – 2017). Also served as Chair of the following CUNA Tech Council Subcommittees: Membership, Speed Rounds, & Member Resources. * Merger Facilitation & Support   + IT operations and data integration for Westerra & Jeffco Credit Union, Westerra & SMW#9 Credit Union. * People Leadership / Development   + Led teams ranging between 3 – 30 heads   + Have been fortunate enough to lead, challenge and mentor many individuals in their career progression. Supported their development, coached for results and witnessed career journeys from entry to expert. |  |  |  |  |  |  | | --- | --- | --- | --- | --- | | **+** | | **PROFESSIONAL REFERENCES** | | | |  |  | | **Alex Barker**  *Mountain America Credit Union, Assets: $7B+*  **Sr. VP / Chief Information Officer**  [ABarker@MACU.com](mailto:ABarker@MACU.com)  (801) 325 – 6351 | **Brad Aspgren**  *American Airlines Credit Union, Assets: $6B+*  **Chief Operating Officer**  [Brad.Aspgren@AACreditUnion.org](mailto:Brad.Aspgren@AACreditUnion.org)  (817) 952 – 4592 | |  |  | | **George Rudolph**  *PSECU, Assets: $5B+*  **President**  [grudolph@psecu.com](mailto:grudolph@psecu.com)  (717) 614 – 3515 | **Chris Saneda**  *Virginia Credit Union, Assets: $3B+*  **Sr. Executive VP / Chief Operating Officer**  [Christopher.Saneda@VACU.org](mailto:Christopher.Saneda@VACU.org)  (804) 327 – 7339 | |  |  | | **Mike Atkins**  *Bellco Credit Union, Assets: $4B+*  **Chief Information Officer (Chief Executive Officer of Open Technology Solutions, LLC)**  [MAtkins@Open-Techs.com](mailto:MAtkins@Open-Techs.com)  (303) 708 – 7145 |  | |

